CSO
Central States Health & Life Co. of Omaha

Hospital Indemnity Insurance Claim Form

Central States Health & Life Co. of Omaha

Administered by A.G.I.A., Inc.
PO Box 9060 Phoenix, AZ 85068-9060
Phone: 877-883-8800 • www.claimformassist.com/CSO

Certificate Number

To submit your claim, please complete all required fields and return this form to the address above.

Part 1	Part 2	Part 3
Should be completed by the patient or authorized representative. If guardianship or power of attorney has been executed, please attach certified copies of the official designation. Part 1.D. **MUST** be signed and dated by the patient making the claim or an authorized representative.	Should be completed by the patient. This is **ONLY** required if you've had coverage less than one year.	Should be completed by your physician if needed. This is **ONLY** required if you've had your coverage for less than one year.

Documents required to be submitted with this claim form:

- Copies of itemized medical bills or facility bill which include the diagnosis, date of service, description of service or medical coding, and charged amount.
- If treatment was rendered through the Veteran's Administration, include admission/discharge paperwork and operative reports (if your coverage includes a Surgical Rider) in place of an itemized bill.
- Completed Medical Record Release Form.
- If the patient has been diagnosed with Cancer, please include the Patient's test results and/or pathology report..

Please **PRINT** answers clearly, and answer all questions as completely as possible. Unanswered questions could result in additional requests for information and require additional time in processing your claim. You may attach additional pages if space is limited on this form.

PART 1 – PATIENT STATEMENT – To be completed by the patient or authorized representative.

All fields must be fully completed. Please be sure to sign and date the authorization.

1.A. PRIMARY INSURED'S INFORMATION

Legal name of member (first, middle, last)

Other names by which the member is known, if any | Date of birth (mo/day/yr)

Street Address

City | State | Zip

Day Time telephone number | Email address

Who is this claim for? ☐ Member ☐ Dependent Spouse/Domestic Partner (If checked, please complete Part .b.)

1.B. DEPENDENT INFORMATION If the Dependent is the patient then complete the following Dependent Information:

Legal name of dependent

Other names by which the dependent is known, if any | Date of birth (mo/day/yr)

Street Address ☐ (check box if same as above)

City | State | Zip

1.C. PATIENT STATEMENT

Indicate the reason for your hospitalization ☐ Illness ☐ Accident | Date of illness or accident (mo/day/yr)

Describe the illness or accident

PART 1 – PATIENT STATEMENT *(Continued from Previous Page)*

Where were you treated for your illness or accident? (check all that apply)
☐ Treated in the emergency room (ER) ☐ Admitted to a hospital for treatment ☐ Other (specify):

Date (mo/day/yr) of admittance	Date (mo/day/yr) of discharge

Are you still hospitalized for this condition? ☐ Yes ☐ No

Hospital name	Telephone number

Hospital address (street, city, state, zip)

1.D. AUTHORIZATION

Authorization for Release of Health-Related Information to Central States Health & Life Co. of Omaha, administered by A.G.I.A., Inc. Authorization Complies with the HIPAA Privacy Rule.

For the purpose of determining my eligibility for insurance coverage and benefits, I authorize any medical professional, pharmacy benefit manager, psychologist, social worker, hospital (including Veterans Administration Hospital) clinic or other facility, insurance company, consumer reporting agency, employer, the Social Security Administration, Internal Revenue Service, coroner/medical examiner, police department or other organization or person which has any information on to give all such medical or nonmedical information to Central States Health & Life Co. of Omaha, administered by A.G.I.A., Inc. (Company) or its authorized representative. This shall include but not be limited to information regarding any medical or health history including all consultations, diagnoses, prescriptions, treatments, and tests. This includes information on the diagnosis or treatment of Human Immunodeficiency Virus (HIV) infection and sexually transmitted diseases. This also includes information on the diagnosis and treatment of mental illness and the use of alcohol, drugs, and tobacco, but excludes psychotherapy notes.

This authorization shall be valid for 24 months from the date it is signed. I have read it and I understand this authorization. I know that I may request and receive a copy of it. A photocopy of this authorization is as valid as the original. I understand that I may revoke this authorization at any time except to the extent that the Company has taken action in reliance upon the authorization prior to notice of revocation. Revocation of this authorization by me in writing shall be effective upon receipt by the Company. I understand that any information that is disclosed pursuant to this authorization may be redisclosed and no longer covered by federal rules governing privacy and confidentiality of health information.

WARNING: Any person who knowingly, willfully, or with intent presents materially false, incomplete, misleading or fraudulent information for the purpose or intent of deceiving or defrauding an insurer is guilty of a crime and may be subject to imprisonment, fines, denial of insurance and civil penalties.

Signature of patient or authorized representative: **Date signed (MO/DAY/YR):**

X _____ X _____

PART 2 – PATIENT STATEMENT

2.A. The below is ONLY required if your claim date of service falls within the FIRST YEAR of coverage.

Please list the name and address of any physician that has treated you in the past year for ANY reason. If more than three physicians, please attach a separate sheet. (If none, please check this box ☐)

Name of Primary Family Physician	**Reason/Diagnosis**	**Dates** (mo/day/yr)
Street Address	Telephone number	Fax number
City	State	Zip
Name of physician	**Reason/Diagnosis**	**Dates** (mo/day/yr)
Street Address	Telephone number	Fax number
City	State	Zip
Name of physician	**Reason/Diagnosis**	**Dates** (mo/day/yr)
Street Address	Telephone number	Fax number
City	State	Zip

By furnishing this form or any other form, the Company does not admit that any coverage is in force nor waive any of its rights or defenses.

PART 3 – ATTENDING PHYSICIAN'S STATEMENT

The below is ONLY required if your claim date of service falls within the FIRST YEAR of coverage.

Hospital Indemnity Insurance Claim – Attending Physician's Statement

Central States Health & Life Co. of Omaha

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Please have the form below completed by the physician currently treating you for the medical condition which relates to this claim. If there is more than one treating physican, an authorized hospital employee may complete this form. All fields must be fully completed.
The patient is responsible for all costs associated with the completion of this form.

3.A. PATIENT INFORMATION

Patient name (first, middle, last)	Physician's reference/patient number
Date (mo/day/yr) of admittance Date (mo/day/yr) of discharge	Does the patient remain hospitalized? ☐ Yes ☐ No
Hospitalization was due to ☐ Illness ☐ Accident If accident, provide details.	
Date of illness or accident (mo/day/yr)	Date first treated for this condition (mo/day/yr)
Fully describe the diagnosis and any concurrent conditions.	

3.B. SIGNATURE OF ATTENDING PHYSICIAN

Print name of attending physician	Specialty
Physician's address (street)	Telephone number
City, state, zip	Fax number
Print name of person completing this form	Title

WARNING: Any person who knowingly, willfully, or with intent presents materially false, incomplete, misleading or fraudulent information for the purpose or intent of deceiving or defrauding an insurer is guilty of a crime and may be subject to imprisonment, fines, denial of insurance and civil penalties.

Signature of Attending Physician **Date signed (MO/DAY/YR)**

X _____ X _____

MEDICAL RECORDS RELEASE FORM

Administered by A.G.I.A., Inc. PO Box 9060 Phoenix, AZ 85068-9060 Phone: 877-883-8800 • www.claimformassist.com

TO BE COMPLETED BY THE PATIENT OR AUTHORIZED REPRESENTATIVE

Patient Name:
Birth Date:
Social Security No. (optional):

Patient's Full Mailing Address:

City:	**State:**	**Zip:**

This authorization will expire on the following:
Date: 24 months from date of signature

Purpose of disclosure: determining eligibility for insurance benefits

I understand that:

1. I may refuse to sign this authorization and that it is strictly voluntary.
2. My treatment, payment, enrollment or eligibility for benefits may not be conditioned on signing this authorization.
3. I may revoke this authorization at any time in writing, but if I do, it will not have any effect on any actions taken prior to receiving the revocation. Further details may be found in the Notice of Privacy Practices.
4. If the requester or receiver is not a health plan or health care provider, the released information may no longer beprotected by federal privacy regulations and may be re-disclosed.
5. I understand that I may see and obtain a copy of the information described on this form, for a reasonable copy fee, if I ask for it.
6. A photo copy or facsimile of this form is as valid as the original and I can get a copy of this form after I sign it uponrequest.

I acknowledge, and hereby consent to such, that the released information may contain alcohol, drug abuse, psychiatric, HIV testing, HIV results or AIDS information.___(Initial) If not applicable, check here. ☐

I have read the above and authorize the disclosure of the protected health information as stated.

Signature of Patient/Patient's Representative:	**Date:**

THIS SECTION FOR INTERNAL USE ONLY

Release Information From:	**Release Information To:**		
Provider's Address:	**Address 1:**		
	Address 2:		
	City:	**State:**	**Zip:**

Description of information to be used or disclosed

Is this request for psychotherapy notes? ☐ Yes, then this is the only item you may request on this authorization. You must submit another authorization for other items below. ☐ No, then you may check as many items below as you need.

Request for information as listed below for these specific dates: _____

☐ All PHI in medical record	☐ Operative Information	☐ Labor/delivery sum.
☐ Admission form	☐ Cath. lab	☐ OB nursing assess
☐ Dictation reports	☐ Special test/therapy	☐ Postpartum flow sheet
☐ Physician orders	☐ Rhythm Strips	☐ Itemized bill:
☐ Intake/outtake	☐ Nursing Information	☐ UB-92:
☐ Clinical Test	☐ Transfer forms	☐ Other:
☐ Medication Sheets	☐ ER Information	☐ Other:

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For the purpose of determining my eligibility for insurance coverage and benefits, I authorize any medical professional, pharmacy benefit manager, psychologist, social worker, hospital (including Veterans Administration Hospital) clinic or other facility, insurance company, consumer reporting agency, employer, the Social Security Administration, Internal Revenue Service, coroner/medical examiner, police department or other organization or person which has any information on to give all such medical or nonmedical information to Central States Health & Life Co. of Omaha, administered by A.G.I.A., Inc. (Company) or its authorized representative. This shall include but not be limited to information regarding any medical or health history including all consultations, diagnoses, prescriptions, treatments, and tests. This includes information on the diagnosis or treatment of Human Immunodeficiency Virus (HIV) infection and sexually transmitted diseases. This also includes information on the diagnosis and treatment of mental illness and the use of alcohol, drugs, and tobacco, but excludes psychotherapy notes.

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