AST TRACK CHECKLIST Use this checklist to make sure you have provided everything to keep your Hospital Indemnity Insurance claim on the FAST TRACK.
I have completed the claim form in full. You can avoid delays in claim processing by completing the required information on the claim form.
I have signed and dated the Authorization on the second page of the claim form.
I have included copies of the itemized bills needed to support my claim. If I received treatment at a Veterans Administration Hospital, I have provided the admission/ discharge paperwork AND operative reports (if your coverage includes a Surgical Rider) in place of an itemized bill.
I have verified that my itemized bills include the dates of service, description of services provided, the charged amount, and the medical coding associated with my treatment.
I have included my pathology report if I have been diagnosed with Cancer.
The below is <b>ONLY</b> required if your claim date of service falls within the <b>FIRST YEAR</b> of coverage.
I have provided the name and address of any physician who treated me in the year prior to my policy effective date in Part 2.A.
I have included Part 3 - Attending Physician's Statement completed by my physician.
I have completed and included the Medical Records Release Form.
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**Please note:** If required information is omitted, this may result in a delay in the processing of your claim. Should you have questions, please feel free to call a claims representative at 877-883-8800. Please allow up to 30 days for claims processing.